

# GENERAL TERMS AND CONDITIONS

## W. GRIFFIN PUBLISHING

### **Article 1 – Company Details**

W. Griffin Publishing  
Beneluxlaan 182  
3844 AN Harderwijk  
The Netherlands  
Email: [info@wgriffinpublishing.com](mailto:info@wgriffinpublishing.com)  
Chamber of Commerce number: 97257214  
VAT number: NL005261096B80

### **Article 2 – Applicability**

These general terms and conditions apply to all offers, quotations, agreements and deliveries of products or services by W. Griffin Publishing, unless otherwise agreed in writing.

### **Article 3 – Orders and Payment**

1. Invoices must be paid in full no later than 14 days after the invoice date.
2. If payment is not received within this period, the order will automatically be cancelled and W. Griffin Publishing reserves the right to terminate the order.
3. All prices are in euros, unless stated otherwise.

### **Article 4 – Delivery Time**

1. The standard delivery time is 1 to 2 weeks, depending on product availability.
2. If a product is temporarily out of stock, the customer will be informed as soon as possible.
3. Delivery times are indicative and do not entitle the customer to compensation or cancellation of the agreement in case of delays.

### **Article 5 – Liability**

1. W. Griffin Publishing is not liable if the customer does not like the product.
2. The customer is responsible for carefully reading the product description before making a purchase.

### **Article 6 – Returns**

1. Returns are only possible after prior consultation with W. Griffin Publishing.
2. Products with personalization cannot be returned.
3. The costs and risks of return shipments are the responsibility of the customer, unless otherwise agreed.

### **Article 7 – Force Majeure**

W. Griffin Publishing is not obliged to fulfill any obligation if it is hindered by circumstances beyond its control, including delays by third parties, internet outages, government measures or other force majeure situations.

### **Article 8 – Intellectual Property**

All intellectual property rights related to delivered products or services remain the property of W. Griffin Publishing and its authors, unless otherwise agreed in writing.

### **Article 9 – Governing Law and Disputes**

All legal relationships between W. Griffin Publishing and the customer are exclusively governed by Dutch law. Disputes will be submitted to the competent court in the district where W. Griffin Publishing is located.

